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7 UNITED STATES DISTRICT COURT
8 SOUTHERN DISTRICT OF CALIFORNIA

9 UTILITY CONSUMERS' ACTION
10 NETWORK and ERIC TAYLOR, on behalf
of themselves, their members and/or all others
similarly situated, as applicable,

11 Plaintiffs,

12 v.

13 SPRINT SOLUTIONS, INC., and SPRINT
14 SPECTRUM L.P.,

15 Defendants.

Case No. 07 CV 2231 RJB

ORDER RE CLASS
CERTIFICATION

16 This matter comes before the Court on Plaintiffs' Motion for Class Certification (Dkt. 69).
17 The Court has considered the relevant documents and the remainder of the file herein and heard
18 oral argument on June 9, 2009.

19 **I. PROCEDURAL AND FACTUAL HISTORY**

20 On November 21, 2007, the Plaintiffs filed a class action complaint against the Defendants
21 alleging, among other things, violations of California's Consumer Protection Acts. (Dkt. 1). The
22 Plaintiff filed a Second Amended Complaint on May 9, 2008, that alleged seven causes of action:
23 (1) violation of the California Business and Professional Code §17200 (also known as the "Unfair
24 Competition Law" or "UCL"); (2) Breach of Contract; (3) violation of the California Civil Code
25 §1750, *et seq.* (also known as the "Consumer Legal Remedies Act" or "CLRA"); (4) Declaratory
26 Relief; (5) violation of the Federal Communications Act, 47 U.S.C. §201(b); (6) Unjust
27 Enrichment; and (7) Cramming under the California Public Utilities Code §2890. (Dkt. 30). On
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1 July 10, 2008, Plaintiffs' fifth cause of action regarding violations of the Federal Communications
2 Act was dismissed. (Dkt. 37). On April 17, 2009, the Plaintiffs' filed this motion to certify a
3 class in this action (Dkt. 69). On June 9, 2009, arguments were heard regarding the class
4 certification.

5 The first question to be resolved is whether a nationwide class is appropriate under
6 Fed.R.Civ.P. 23(a), and/or 23(b). Those rules are attached hereto for ease of reference.

7 **II. DISCUSSION**

8 **1. Nationwide Class Certification under 23(b)(3)**

9 The Plaintiffs assert that certification of a nationwide class is appropriate in this case
10 because the prospective class meets all the requirements of Fed.R.Civ.P. 23(a) and it is warranted
11 under Rule 23(b)(3). The Plaintiffs argue that there is no jurisdictional bar to certifying a
12 nationwide class. Additionally, the Plaintiffs argue that California law applies to non-California
13 residents because there is a presumption California law applies absent a showing to the contrary
14 under California choice of law principles, and that California law does not conflict with other state
15 laws. The Plaintiffs also argue that certifying a nationwide class would be a superior method of
16 adjudication because the common issue is the misbilling practices of the Defendants, and there is
17 little or no interest by the prospective members of the nationwide class to individually control the
18 prosecution of the action. Finally, the Plaintiffs argue that the trial of the class claims would be
19 manageable.

20 The Defendants disagree and respond that a nationwide class is inappropriate, arguing that
21 there are individual issues that predominate; that various states will enforce several provisions in
22 the terms and conditions of relevant contracts in various ways; that California statutes cannot be
23 applied to consumers outside of California; and that Plaintiffs' proposed trial plan is unworkable.
24 The Defendants also argue, among other things, that any class period could not start before the
25 effective date of the "Benny/Lundberg Class Settlement."

26 Class actions are governed by Federal Rule of Civil Procedure 23. *Zinser v. Accufix*
27 *Research Institute, Inc.*, 253 F.3d 1180, 1186 (9th Cir. 2001). The party seeking class
28 certification bears the burden of demonstrating that the party has met each of the four

1 requirements of Rule 23(a) and at least one of the requirements under Rule 23(b). *Id.* (citing
2 *Hanon v. Dataproducts Corp.*, 976 F.2d 497 (9th Cir. 1992)). Before certifying a class, the
3 Court must conduct a “rigorous analysis” to determine whether the party seeking certification has
4 met the prerequisites of Rule 23. *Id.* (citing *Valentino v. Carter-Wallace, Inc.*, 97 F.3d 1227 (9th
5 Cir. 1996)). The Court has broad discretion to certify a class, as long as it is within the
6 framework of Rule 23. *Id.* (citing *Doninger v. Pacific Northwest Bell, Inc.*, 564 F.2d 1304 (9th
7 Cir. 1977)).

8 Under Fed.R.Civ.P. 23(b), a class action may be maintained if Rule 23(a) is satisfied and
9 if:

10 the court finds that the question of law or fact common to class members
11 predominate over any questions affecting only individual members, and that a class
12 action is superior to other available methods for fairly and efficiently adjudicating
13 the controversy.

14 Fed.R.Civ.P. 23(b)(3). Factors pertinent to finding whether a class certification is appropriate
15 include: class members’ interests in individually controlling the prosecution or defense of separate
16 actions; the extent and nature of any action already begun; the desirability of concentrating an
17 action in a particular forum; and the difficulties of managing a class action. Fed.R.Civ.P.
18 23(b)(3)(A)(B)(C) & (D).

19 “When common questions present a significant aspect of the case and they can be resolved
20 for all members of the class in a single adjudication, there is clear justification for handling the
21 dispute on a representative rather than on an individual basis.” *Hanlon v. Chrysler Corp.*, 150
22 F.3d 1011, 1019 (9th Cir. 1998). “Variations in state law do not necessarily preclude a 23(b)(3)
23 action, but class counsel should be prepared to demonstrate the commonality of substantive law
24 applicable to all class members.” *Id.* at 1022. The party seeking certification of a nationwide
25 class bears the burden of demonstrating a suitable and realistic plan for trial of the class action.
26 *See Zinser*, 253 F.3d at 1189. Where the complexities of class action treatment outweigh the
27 benefits of considering common issues in one trial, class action treatment is not the superior
28 method of adjudication. *See Id.* at 1192.

The elements of Fed.R.Civ.P. 23(a) are not in serious dispute and will not be discussed in

1 this Order. The Court will focus its attention on the requirements of Fed.R.Civ.P. 23(b). In this
2 case, the Court is convinced that the Plaintiffs have not met their burden of proving that applying
3 California statutes to a nationwide class would be appropriate; that certification of a nationwide
4 class is the superior method of adjudication, that a nationwide class is manageable, nor that the
5 other matters pertinent under Fed.R.Civ.P. 23(b)(3)(A)(B)(C) and (D) have been proven to
6 support a national class.

7 The Plaintiffs first argue that *Phillips Petroleum, Co. v. Shutts, et al.*, 472 U.S. 797, 105
8 S.Ct. 2965, 86 L.Ed.2d 628 (1985), is applicable in this situation and supports the Plaintiffs'
9 assertion that a nationwide class is appropriate. They argue that *Phillips* allows this Court to
10 apply California law to non-residents. The Court disagrees.

11 *Phillips* stands for the proposition that “[t]here can be no injury in applying forum state
12 law if it is not in conflict with that of any other jurisdiction connected with this suit.” *Phillips*,
13 472 U.S. 797 at 816; provided that constitutional consideration of due process and full faith and
14 credit are met. *Id.* at 822.

15 In *Phillips*, only eleven states were involved; in this case there would be fifty states (and
16 maybe some districts, territories and commonwealths) involved. Furthermore, the main state law
17 differences in *Phillips* amounted to interest rates, unlike this case, where plaintiffs want to apply
18 multiple California statutes (and presumably the California Administrative Regulations and
19 common law that have interpreted and applied those statutes in California) to a national class.
20 Plaintiffs position is particularly questionable in light of the statement of California Appellate
21 Court Judge Bamattre-Manoukian in *Wershba v. Apple Computer Inc.*, 91 Cal. App. 4th 224, 242
22 (2001): “California’s consumer protection laws are among the strongest in the country.” If that is
23 true, it seems unfair to apply those laws across the country in jurisdictions less concerned with
24 consumer protection.

25 *Phillips* did not apply Kansas law to other connected states, but remanded the case for
26 determination of the appropriate law to apply.

27 Furthermore, the *Phillips* court stated that “for a State’s substantive law to be selected in
28 a constitutionally permissible manner, that State must have a significant contact or significant

1 aggregation of contacts, creating state interests, such that choice of its law is neither arbitrary nor
2 fundamentally unfair.” *Phillips*, 472 U.S. at 818. The Court must consider the expectation of the
3 parties in considering fairness. *Id.* at 822. The Plaintiffs have failed to show that California has a
4 significant aggregation of contacts that create a California interest in applying its law nationally.
5 The Plaintiffs have not shown that application of the California law to non-residents is neither
6 arbitrary nor unfair. It is reasonable to assume that when non-California-residents entered into
7 contracts with the Defendants, they were availing themselves of the laws of their states, the
8 defendant’s home states or the state that was designated in the contract, rather than California
9 statutory law .

10 The Plaintiffs also cite *Hanlon* to support their assertion that a nationwide class is
11 appropriate. The procedural stance of that case was substantially different from the case before
12 this Court. In *Hanlon*, the case involved a settlement class certification on the basis of a
13 settlement agreement. In this case, the Plaintiffs are seeking certification of a class for all
14 litigation purposes, over strong objections. While *Hanlon* is instructive, it is not authority
15 justifying a nationwide class in this case. The Plaintiffs have not overcome their burden to show
16 that California law, including multiple California statutes, should apply to a nationwide class.

17 Neither *Phillips*, nor *Hanlon*, nor any other authoritative case known to the undersigned,
18 has applied specific state statutes on a national basis to litigants in other states who objected to
19 the application, except, perhaps, where choice of law rules - not present here - dictate such a
20 result.

21 The Plaintiffs have also failed to show that adjudicating a nationwide class is superior or
22 manageable. In *Zinser*, the Court stated that “[w]hen the complexities of class action treatment
23 outweigh the benefits of considering common issues in one trial, class action treatment is not the
24 superior method of adjudication.” *Zinser*, 253 F.3d at 1192. As discussed above, the Plaintiffs
25 have failed to show that application of California law to a nationwide class is appropriate.

26 Therefore, application of various state laws would have to be applied to several subclasses. The
27 application of several state laws to one action would make the trial exceedingly complex.
28 Instructing a jury on varying standards and legal theories is not as simple as plaintiffs suggest, and

1 trying a case with the ultimate decisions to be split between judge and jury is difficult on a
2 complex case like this one.¹ The Plaintiffs have not proven that the benefits of adjudication of the
3 Plaintiffs' claims at one trial would outweigh the complexity of such proceeding. Certifying a
4 nationwide class in this situation would not be a superior method of adjudicating the Plaintiffs'
5 claims.

6 The Plaintiffs have not shown that it would be appropriate to apply California law to non-
7 residents. Additionally, the proposed nationwide class is not superior nor is it manageable. The
8 class would be far too large to reasonably manage, and there would be several different state laws
9 that would apply to different subclasses. These concerns would make a trial extremely complex.
10 To the extent that the Plaintiffs' proposed class certification includes a nationwide class, the
11 Plaintiffs' motion for class certification under Fed.R.Civ.P. 23(b)(3) should be denied in part for
12 the aforementioned reasons.

13 **2. Nationwide Class Certification under 23(b)(1) and 23(b)(2)**

14 The Plaintiffs also asserts that certification of the class under 23(b)(1) or 23(b)(2) would
15 be appropriate.

16 Under Fed.R.Civ.P. 23(b)(1), litigation is maintainable as a class action if prosecution of
17 individual suits would create a risk of either (A) inconsistent results which would establish
18 "incompatible standards of conduct" for the party opposing the class, or (B) adjudication of an
19 individual's claims would be dispositive of the interests of the other members of the potential class
20 who are not parties to the action or it substantially impairs or impedes the ability of non-parties to
21 protect their interests. *See* Fed.R.Civ.P. 23(b)(1). Rule 23(b)(1) certification requires more than
22 a risk that separate judgments would oblige the opposing party to pay damages to some class
23 members, but not others, or to pay them different amounts. *Zinser*, 253 F.3d at 1193.
24 Certification under Rule 23(b)(1)(A) is not appropriate for an action for damages. *Id.*

25 In this case, certifying a national class under 23(b)(1)(A) would be inappropriate.
26 Individuals prosecuting claims separately would not create a risk of inconsistent results. As noted

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28 ¹The undersigned's forty years' experience as a trial judge lead to this conclusion.

1 above, if the class were certified as a nationwide class, there would be several state laws applying
2 to several subclasses. Within each state subclass, it is reasonable to assume that there would be
3 no significantly inconsistent results. Therefore, there would be no risk of “incompatible standards
4 of conduct.” Additionally, this is primarily an action for damages which is not appropriate for
5 certification under Rule 23(b)(1).

6 The proposed nationwide class would also be inappropriate for certification under
7 23(b)(1)(B) since individual adjudication would not be dispositive of the interests of other class
8 members. Any decision in one subclass may not be dispositive of the interests of other class
9 members. Moreover, if an individual class member adjudicates his or her claim, that decision
10 would not be a bar to other class members or non-parties to prosecution of their claims. For the
11 foregoing reasons, nationwide class certification under Fed.R.Civ.P. 23(b)(1) would not be
12 appropriate.

13 Under Fed.R.Civ.P. 23(b)(2), class certification is appropriate where the party opposing
14 the class has acted in a way that applies generally to the class, such that final injunctive relief or
15 corresponding declaratory relief is appropriate to the entire class. It is sufficient if class members
16 complain of a pattern or practice that is generally applicable to the class as a whole. *Walters v.*
17 *Reno*, 145 F.3d 1032, 1047 (9th Cir. 1998). Class certification under Fed.R.Civ.P. 23(b)(2) is
18 appropriate only where the primary relief sought is declaratory or injunctive. *Zinser*, 253 F.3d at
19 1195. A class seeking monetary damages may be certified pursuant to Rule 23(b)(2) where such
20 relief is merely incidental to the primary claim for injunctive relief. *Id.* Incidental damages are
21 damages that flow directly from liability to the class as a whole on the claims forming the basis of
22 the injunctive or declaratory relief. *Molski v. Gleich*, 318 F.3d 937, 949 (9th Cir. 2003).

23 In this case, the primary relief sought is not declaratory or injunctive relief. While the
24 Plaintiffs may label the demands in their Complaint as equitable damages, the Court may examine
25 the specific facts and circumstances of each case. *Molski*, 318 F.3d at 950. The causes of action
26 listed in the Plaintiffs’ Complaint are derived from statutes or common law. The primary intent of
27 the litigation is to reclaim damages caused by the Defendants’ actions. The equitable relief
28 requested is to prevent further actions by the Defendants that would create further similar

1 monetary damages. Therefore, it appears that the declaratory and injunctive relief is secondary to
2 the damages requested, and thus, nationwide class certification under Fed.R.Civ.P. 23(b)(2)
3 would be inappropriate.

4 **3. Other Issues Related to Certifying a Class**

5 While a nationwide class is inappropriate in this case, there are several issues that were
6 argued that should be resolved before final California class certification issues are decided.

7 The court could certify a class, and then, by motion practice, consider narrowing the scope
8 of the class. It appears to be a better practice here to resolve such issues before a final ruling
9 which may form, define and certify a class.

10 The Plaintiffs want the court to certify a class covering all individual persons or entities in
11 California who obtained data transmission only services from defendants and were improperly
12 billed for regulatory fees, administrative fees, surcharges, taxes, and/or for text messaging
13 services, between September 2006 and the present, including those individual persons or entities
14 who may have received refunds in amounts less than the amount of the improper billings.

15 In the briefing and argument on the Plaintiffs' Motion for Class Certification, (Dkt. 69), a
16 number of issues were raised and discussed. These issues are itemized below. The court is not
17 sure that the parties have been fully heard on these issues, or on the effect that rulings on these
18 issues might have on the certification issues. The parties may refer to documents already filed in
19 regard to the Motion for Class Certification (Dkts. 69, 70 & 74) and may submit further briefing
20 as may be appropriate. The parties should refer to the docket and page numbers when referencing
21 documents already filed. The parties may reasonably depart from the Southern District of
22 California page limits in this round of briefing, if necessary, and should pay special attention to
23 these issues as they relate to California class certification. If they are non-issues on California
24 class certification matters, say so. If they are merits defenses only, say so. The court is here
25 concerned with class certification issues, and defenses to certification, but not to merits defenses
26 that do not relate to class certification.

1 These issues should be addressed by both parties in the order here presented. The issues
2 relating to certification of a California-only class are:

- 3 1. Would California law apply? If not, what law would, any why?
- 4 2. What is the effect, if any, of the *Benny/Lundberg* settlements on Class
5 Certification?
- 6 3. What effect, if any, would the following clauses in contract terms and conditions
7 have on a California class: Binding Arbitration; Jury Waiver; and No Class-Action
8 Participation?
- 9 4. Are there any other issues involving California class certification arising from
10 contract terms and conditions?
- 11 5. What effect, if any, would the voluntary payment doctrine have here?
- 12 6. What effect, if any, would changes in Emergency 911 and WNLP charges have on
13 class certification?
- 14 7. What is the effect, if any, of the "May Mistake" on California class certification?
- 15 8. Are questionable regulatory fees and administrative fees charged after January 1,
16 2008, within the pleadings and properly part of a California class?

17 Lastly, and not part of the certification issues but ripe for decision: If a California class is
18 formed, should UCAN be dismissed as a party?

19 Opening supplemental briefing, as described herein, shall be due on or before July 17,
20 2009. Responses shall be due on or before July 31, 2009, and replies, if any, shall be due on or
21 before August 7, 2009.

22 **III. ORDER**

23 For the foregoing reasons, the Court hereby ORDERS that:

- 24 (1) Certification of a Nationwide Class is DENIED without prejudice to certification of a
25 California class;
- 26 (2) Further briefing is ordered as described in this order; and
- 27 (3) The Motion for Class Certification (Dkt. 69) is renoted for August 7, 2009.

1 DATED this 23rd day of June, 2009.

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4 ROBERT J. BRYAN
5 United States District Judge
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**ATTACHMENT
EXCERPT OF FEDERAL RULE OF CIVIL PROCEDURE 23**

Rule 23. Class Actions

(a) Prerequisites. One or more members of a class may sue or be sued as representative parties on behalf of all members only if:

- (1) the class is so numerous that joinder of all members is impracticable;
- (2) there are questions of law or fact common to the class;
- (3) the claims or defenses of the representative parties are typical of the claims or defenses of the class; and
- (4) the representative parties will fairly and adequately protect the interests of the class.

(b) Types of Class Actions. A class action may be maintained if Rule 23(a) is satisfied and if:

- (1) prosecuting separate actions by or against individual class members would create a risk of:
 - (A) inconsistent or varying adjudications with respect to individual class members that would establish incompatible standards of conduct for the party opposing the class; or
 - (B) adjudications with respect to individual class members that, as a practical matter, would be dispositive of the interest of the other members not parties to the individual adjudications or would substantially impair or impede their ability to protect their interests;
- (2) the party opposing the class has acted or refused to act on grounds that apply generally to the class, so that final injunctive relief or corresponding declaratory relief is appropriate respecting the class as a whole; or
- (3) the court finds that the questions of law or fact common to class members predominate over any questions affecting only individual members, and that a class action is superior to other available methods for fairly and efficiently adjudicating the controversy. The matters pertinent to these findings include:
 - (A) the class members' interests in individually controlling the prosecution or defense of separate actions;
 - (B) the extent and nature of any litigation concerning the controversy already begun by or against class members;
 - (C) the desirability or undesirability of concentrating the litigation of the claims in the particular forum; and
 - (D) the likely difficulties in managing a class action.